



Your business
is our business.

DOCKET FILE COPY ORIGINAL

REDACTED - FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 9, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

ACCEPTED/FILED

OCT 22 2013

Federal Communications Commission
Office of the Secretary

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Brazoria Telephone Company
Study Area Code 442040**

Dear Ms. Dortch:

On behalf of Brazoria Telephone Company "Brazoria", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Brazoria seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0+3
LSI ASOPR

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC Form 481 - Carrier Annual Reporting Data Collection Form	<small>FCC Form 481</small> <small>OMB Control No. 3060-0585/OMB Control No. 3060-0819</small> <small>July 2013</small>
---	---

<010> Study Area Code	442040	ACCEPTED/FILED
<015> Study Area Name	BRAZORIA TEL CO	
<020> Program Year	2014	OCT 22 2013
<030> Contact Name: Person USAC should contact with questions about this data	Gil Rasco	Federal Communications Commission Office of the Secretary
<035> Contact Telephone Number: Number of the person identified in data line <030>	979-798-2121	
<039> Contact Email Address: Email of the person identified in data line <030>	gil@btel.com	

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<small>(check box when complete)</small>			
<100> Service Quality Improvement Reporting	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <small><-- check box if no outages to report</small>			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<small>(attach descriptive document)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<small>(attach descriptive document)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 442040tx510	<small>(attach descriptive document)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 442040tx610	<small>(attach descriptive document)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	<small>(if yes, complete attached worksheet)</small>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	<small>(check to indicate certification)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<1010>	<small>(attach descriptive document)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	<small>(if not, check to indicate certification)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<small>(check to indicate certification)</small>	<input type="checkbox"/>		<input type="checkbox"/>
<2005>	<small>(complete attached worksheet)</small>	<input type="checkbox"/>		<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>		<input type="checkbox"/>
<3005>	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>		<input type="checkbox"/>

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

442040

<015> Study Area Name

BRAZORIA TEL CO

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Gil Rasco

<035> Contact Telephone Number - Number of person identified in data line <030>

979-798-2121

<039> Contact Email Address - Email Address of person identified in data line <030>

gil@btel.com

<110> Has your company received its ETC certification from the FCC?

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5

<111> year plan" filed with the FCC?



(yes / no)



(yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How (USF) was used to improve service quality

<116> How (USF) was used to improve service coverage

<117> How (USF) was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Study Area Code
<010>

<015>	Study Area Name
-------	-----------------

<020>	Program Year
-------	--------------

<030>	Contact Name - P
-------	------------------

<035>	Contact Telenh
-------	----------------

<039>	Contact Email Address
-------	-----------------------

[illegible]

1/1/2013[illegible]

<010> Study Area Code

BRAZORIA TEL CO

2014

Gil Rasco

979-798-2121

05 airtel.com

Brazoria Telephone Company, Inc.

Holding Company

Operating Company

△
▽

Affiliates

ca2

SAC

Doing Business As Company or Brand Designation

~~See attached worksheet --~~

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

442040

<015> Study Area Name

BRAZORIA TEL CO

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Gil Rasco

<035> Contact Telephone Number - Number of person identified in data line <030>

979-798-2121

<039> Contact Email Address - Email Address of person identified in data line <030>

gil@bte1.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

Name of Attached Document (.pdf)

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442040
<015>	Study Area Name	BRAZORIA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Gil Rasco
<035>	Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039>	Contact Email Address - Email Address of person identified in data line <030>	gil@bte1.com

☐

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

442040

<015> Study Area Name

BRAZORIA TEL CO

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Gil Rasco

<035> Contact Telephone Number - Number of person identified in data line <030>

979-798-2121

<039> Contact Email Address - Email Address of person identified in data line <030>

gil@btel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

442040LX1210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:



<010>	Study Area Code	442040
<015>	Study Area Name	BRAZORIA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Gill Rasco
<035>	Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039>	Contact Email Address - Email Address of person identified in data line <030>	gill@bte1.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<2010>	Incremental Connect America Phase I reporting	<input type="checkbox"/>
<2011>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2012>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>

<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	<input type="checkbox"/>
<2013>	2013 Frozen Support Certification	<input type="checkbox"/>
<2014>	2014 Frozen Support Certification	<input type="checkbox"/>
<2015>	2015 Frozen Support Certification	<input type="checkbox"/>
<2016>	2016 and future Frozen Support Certification	<input type="checkbox"/>

<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	<input type="checkbox"/>
<2017>	Certification Support Used to Build Broadband	<input type="checkbox"/>

<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))	<input type="checkbox"/>
<2018>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2019>	5th year Broadband Service Certification	<input type="checkbox"/>
<2020>	Interim Progress Certification	<input type="checkbox"/>

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

<010>	Study Area Code	442040
<015>	Study Area Name	BRAZORIA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Gil Rasco
<035>	Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039>	Contact Email Address - Email Address of person identified in data line <030>	gil@tel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i))
Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313(f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))
Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3012) PDF of Balance Sheet, Income Statement and Statement of Cash Flows
If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
If the response is no on line 3014, is your company audited?
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:
Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3013) Management letter issued by the independent certified public accountant that performed the company's financial audit.
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:
Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

(3014) Underlying information subjected to a review by an independent certified public accountant
Underlying information subjected to an officer certification.
PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3015) Attach the worksheet listing required information

(3016) Name of Attached Document Listing Required Information

(3017) Name of Attached Document Listing Required Information

(3018) Name of Attached Document Listing Required Information

(3019) Name of Attached Document Listing Required Information

(3020) Name of Attached Document Listing Required Information

(3021) Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	442040
<015> Study Area Name	BRAZORIA TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Gil Rasco
<035> Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039> Contact Email Address - Email Address of person identified in data line <030>	gil@btel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	442040
<015>	Study Area Name	BRAZORIA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Gil Rasco
<035>	Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039>	Contact Email Address - Email Address of person identified in data line <030>	gil@btel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Wes Robinson</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Wes Robinson
Name of Reporting Carrier:	BRAZORIA TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/09/2013
Printed name of Authorized Officer:	Gilbert Rasco
Title or position of Authorized Officer:	vp operations
Telephone number of Authorized Officer:	979-798-4867
Study Area Code of Reporting Carrier:	442040 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	BRAZORIA TEL CO
Name of Authorized Agent or Employee of Agent:	Wes Robinson
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/09/2013
Printed name of Authorized Agent or Employee of Agent:	Wes Robinson
Title or position of Authorized Agent or Employee of Agent:	Manager - Regulatory Affairs, JSI
Telephone number of Authorized Agent or Employee of Agent:	512-338-0473
Study Area Code of Reporting Carrier:	442040 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442040
<015>	Study Area Name	BRAZORIA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Gil Rasco
<035>	Contact Telephone Number - Number of person identified in data line <030>	979-798-2121
<039>	Contact Email Address - Email Address of person identified in data line <030>	gil@btel.com
<810>	Reporting Carrier	Brazoria Telephone Company, Inc.
<811>	Holding Company	
<812>	Operating Company	

[illegible]

Brazoria Telephone Company

Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Brazoria Telephone Company (“Company”) hereby certifies that it complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Brazoria Telephone Company

Response to Lines 600-610 - Ability to Function in Emergency Situations

Brazoria Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Texas Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Brazoria Telephone Company

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for one-party service throughout Brazoria Telephone Company's entire service area. Unless otherwise specified, the rates and charges specified below are payable for a period of one month, in advance, and entitle the customer to unlimited, flat rate calling within his home exchange as well as non-optional extended area service (EAS) with the Brazosport area, which can be dialed directly without incurring a toll charge.

Residential Local Exchange Access Line Rates⁽¹⁾⁽²⁾:

Exchange Name	R-1 Rate	Res. EAS Charge	Bundle w/Basic Local Svc.
Brazoria	\$11.40	\$ 3.50	\$ 19.99
Churchill	\$13.65	\$ -	\$ 19.99

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
THIRD REVISED SHEET NO. 12
REPLACING SECOND REVISED SHEET NO. 12

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM

6.4.1 General

- A. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers in accordance with the Public Utility Commission of Texas' Subst. R. 26.412 and the Low-Income Discount Procedural Guide.
- B. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in Chapter 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas).
- C. The Company shall offer Toll Denial at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service.
- D. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
APR 2 '12 CONTROL* TC. NO. 40225
TARIFF CLERK

ISSUED BY: John H. Greenberg
President

EFFECTIVE:

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
FOURTH REVISED SHEET NO. 13
REPLACING THIRD REVISED SHEET NO. 13

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.1 General (Continued)

- E. Lifeline Service rate reductions only apply to basic network service and do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (i.e., custom calling features, construction, etc.) which may or may not be tariffed. Customers may subscribe to such services including bundled service, where available, at their discretion, although the Lifeline Service reduction only applies to the basic service charge portion of the bundled service.
- F. The Lifeline Service rate reductions do not apply to service connection charges.
- G. Lifeline Service will not be available on a retroactive basis unless directed by the Low Income Discount Administrator (LIDA) or by the Commission.
- H. The Company shall waive monthly number portability charges, subject to its tariff, for Lifeline customers.

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE

APR 2'12 CONTROL# DKT. NO. 402225

TARIFF CLERK

ISSUED BY: John H. Greenberg
President

EFFECTIVE:

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
EIGHTH REVISED SHEET NO. 14
REPLACING SEVENTH REVISED SHEET NO. 14

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.2 Eligibility Requirements

- A. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
- B. The applicant must certify that their annual household income is at or below 150% of the federal poverty guidelines participate in, be an eligible resident of Tribal lands, or have a person or child who resides in the customer household who participates in the programs identified in Chapter 47 of the Code of Federal Regulations § 54.409 and also P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline.
- C. Procedures for Establishing Lifeline Discounts
 - (1) Consumers within the Company's service area identified as eligible for Lifeline Service by the Texas Low Income Discount Administrator through the automatic enrollment process under Commission Substantive Rule 26.412, shall be provided Lifeline Service discounts unless the Company receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list to the Company are responsible for contacting the Company and initiating a request for service from the Company.

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE

APR 2 '12 CONTROL* DKT. NO. 40225

TARIFF CLERK

ISSUED BY: John H. Greenberg
President

EFFECTIVE:

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
SIXTH REVISED SHEET NO. 15
REPLACING FIFTH REVISED SHEET NO. 15

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.2 Eligibility Requirements (Cont'd)

C. Procedures for Establishing Lifeline Discounts (Cont'd)

- (2) Consumers who do not participate in one of the designated programs but who meet income qualifications by having an annual income at or below 150% of the federal poverty guidelines, may establish self-enrollment eligibility for Lifeline Service by contacting the LIDA and receive Lifeline Service discounts within 30 days of proof of eligibility.
- (3) The discontinuance of the Tel-Assistance program effective September 1, 2001 allows the Company to move Tel-Assistance customers to Lifeline Service. The Brazoria exchange local service Tel-Assistance rate is a greater benefit than Lifeline, therefore, customers will continue to receive the grandfathered Tel-Assistance rate. For remaining Tel-Assistance customers who would not receive a greater benefit under Tel-Assistance Service rates, customers will be grandfathered at Lifeline rates. Rates will apply until the customer's service is discontinued or the customer is determined ineligible under this Section.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

MAY 10'07 CONTROL# DKT. NO. 34169

TARIFF CLERK

ISSUED BY: John H. Greenberg
President

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
SIXTH REVISED SHEET NO. 16
REPLACING FIFTH REVISED SHEET NO. 16

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.2 Eligibility Requirements (Cont'd)

D. Provision of Service

- (1) The Company shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area if the consumer is a customer of the Company. Within 30 days after receipt of the list or receipt of customer affidavit, the Company shall begin reduced billing for those eligible low-income consumers.
- (2) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Company shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.
- (3) The Company will discontinue Lifeline Service discounts upon notice by LIDA that a customer is no longer eligible.
- (4) The Company has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.

6.4.3 Deposits

The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Denial Service.

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
FIFTH REVISED SHEET NO. 17
REPLACING FOURTH REVISED SHEET NO. 17

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.4 Lifeline Service Discounts

A. Eligible consumers who subscribe to Lifeline Service will receive the following discounts:

- (1) Federal Lifeline support amount. The Company shall grant qualifying low-income consumers support of \$9.25 per month or equal to the amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.402 regarding Lifeline support. T
D
D
D
- (2) Additional state reduction. The Company shall give qualifying low-income consumers a state-approved reduction of up to \$3.50 in the monthly amount of intrastate charges due. T
T
D

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
FIRST REVISED SHEET NO. 18
REPLACING ORIGINAL SHEET NO. 18

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.5 Service Charges

A. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

B. Service charges apply when:

- (1) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
- (2) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.
- (3) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges.

D
D

C. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges.

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE

APR 2 '12 CONTROL# DKT. NO. 40225

ISSUED BY: John H. Greenberg
President

EFFI

TARIFF CLERK

BRAZORIA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF
TEXAS

SECTION 6
ORIGINAL SHEET NO. 19

LOCAL EXCHANGE SERVICE

6.4 LIFELINE PROGRAM (Cont'd)

6.4.6 Payments and Disconnection of Service

- A. The Company may not disconnect Lifeline Service for nonpayment of toll charges.
- B. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Company's customers.

REDACTED – FOR PUBLIC INSPECTION

BRAZORIA TELEPHONE COMPANY (442040)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY